TANKLESS TROOPER

SoCalGas Tankless Water Heater Rebate Checklist

HOMEOWNERS & RENTERS

(323) 432-0008
tanklesstrooper.com

1 CHECK YOUR REBATE AMOUNT

- ☐ 0.82–0.86 UEF — **$80 rebate**
- ☐ 0.87–0.94 UEF — **$900 rebate**
- ☐ 0.95 UEF — **$1,100 rebate**
- ☐ 0.96–0.97 UEF — **$1,300 rebate**
- ☐ 0.98 UEF or higher — **$1,500 rebate**

> **Important:** The rebate cannot exceed the equipment-only purchase price. Taxes, installation, shipping, and other associated costs are excluded. Rebate amounts apply to purchases within the current program year and may change without notice.

2 VERIFY ELIGIBILITY

- ☐ New tankless water heater replaces an existing conventional storage water heater.
- ☐ Confirm the new model qualifies under the ENERGY STAR certified products list.
- ☐ Equipment was purchased during the applicable rebate program year.
- ☐ Applicant is the SoCalGas account holder or spouse authorized on the account.
- ☐ Renters have obtained property-owner permission before installation.

Rebate checks are made payable to the SoCalGas account holder.

3 SOCALGAS ACCOUNT INFORMATION

Have a recent SoCalGas gas bill available.

11-Digit Account Number: _____

Account Holder's Full Name: _____

Street Number (numbers only): _____

Service / Installation Address: _____

City, State, ZIP Code: _____

Email Address: _____

- ☐ Confirm the account number contains 11 digits, without spaces or dashes.

- [ ] Confirm the street number and five-digit ZIP code match the SoCalGas service address.
- [ ] Verify the email address is accurate. SoCalGas sends application updates and incomplete-application notices by email.

4 NEW TANKLESS WATER HEATER INFORMATION

Manufacturer / Make: _____

Model Number: _____

Serial Number: _____

Date Installed: _____

Uniform Energy Factor (UEF): _____

Equipment-Only Purchase Price: $ _____

Retailer / Contractor Name: _____

Retailer / Contractor Phone: _____

5 INSTALLATION & PHOTOGRAPHS

- [ ] Photograph the existing conventional storage water heater before removal.
- [ ] Install the qualifying tankless water heater.
- [ ] Take a clear photograph of the newly installed tankless water heater.
- [ ] Take a clear photograph of the newly installed tankless water heater serial number sticker.
- [ ] Save all equipment purchase receipts to submit with the rebate application.

6 REQUIRED APPLICATION DOCUMENTS

- [ ] Recent SoCalGas bill.
- [ ] Itemized paid equipment receipt showing:
  - Retailer or contractor name, business address, and phone number.
  - Equipment manufacturer, model number, and serial number when applicable.
  - Equipment-only purchase cost for each unit.
  - Proof of payment: “Paid in Full,” zero balance, or receipt showing payment method.
- [ ] Clear photograph of the installed equipment.
- [ ] Prepare documents in PDF, JPEG, or Microsoft Word format where accepted by the application.

Important: Altered receipts are not accepted. Incomplete applications cannot be processed and may require resubmission.

7 SUBMIT THE ONLINE APPLICATION

- [ ] Open the SoCalGas tankless water heater rebate application.
- [ ] Select Account Holder, or the applicable authorized-spouse option if presented.
- [ ] Enter the 11-digit SoCalGas account number (no spaces or dashes).
- [ ] Enter the street number only (do not include the street name).
- [ ] Enter the five-digit ZIP code.
- [ ] Complete the reCAPTCHA verification if requested.
- [ ] Select Next and complete the remaining application fields.
- [ ] Upload receipts, equipment photographs, and any other requested documentation.
- [ ] Review all information for accuracy and submit.
- [ ] Save the application confirmation and monitor email for updates.

8 IMPORTANT LINKS & ASSISTANCE

SoCalGas Rebate Application:
https://eecp.socalgas.com/m/rebates/3702M/2023TWH

ENERGY STAR Qualifying Equipment:
https://www.energystar.gov/productfinder/product/certified-gas-water-heaters

SoCalGas Rebate Assistance:
1-888-431-2226

Email:
scgprocessing@socalgas.com

Tankless Trooper Installation Services:
https://tanklesstrooper.com